AXIS Travel Insurance Accidental Death & Dismemberment Claim Form

TME Travel Insurance
Trip - Medical - Evacuation

Attn: Travel Insurance Claims, on behalf of AXIS Insurance Company
P.O. Box 26222, Tampa, FL 33623
Or
E-mail your information to: AXISTravClaims@cbpinsure.com
Fax: 800-560-6340

HOW TO FILE YOUR ACCIDENTAL DEATH, DISMEMBERMENT AND/OR LOSS OF USE CLAIM:

1. **COMPLETE:** Claimant Section on the front of this form.
2. **READ & SIGN:** the Authorization and Legal notice section on the back of this form.
3. **PROVIDE THE REQUIRED DOCUMENTS AND/OR HAVE YOUR DOCTOR:** complete the Physician's Statement on the back of this form.
4. **ANSWER ALL QUESTIONS:** missing information will cause a delay in your claim.
5. **FORWARD:** this form to your Administrator whose address is shown at the top of this form.
6. **CALL IF YOU HAVE ANY QUESTIONS:**
   Toll-Free: 888-562-0439
   Direct Dial: 727-266-0247

Claimant Section:

Plan Name: _____

Insured's Name: _____

Social Security #: _____ Date of Birth: _____

Relationship to Insured: ☐ Self ☐ Child ☐ Spouse ☐ Other _____

Policy #: _____

Phone Number: (____)_____

Address: _____

_____

Check if this is a new address ☐

Date of Accident: _____

Date of Dismemberment/Loss of Use: _____

Describe how the Accident occurred (provide accident report or supporting documents: _____

Hospital Confined: ☐ Yes ☐ No Death: ☐ Yes ☐ No

If hospitalized, Dates: ____/____/____ to ____/____/____

Name and Address of Hospital: _____

_____

Required Documents for Accidental Death claim (as applicable):

- ☐ **Copy of Death Certificate**
- ☐ **Description of Accident/Police report (if applicable)**
- ☐ **Autopsy report (if applicable)**
- ☐ **Medical records to support the accident; ER, Admission, Discharge**
- ☐ **Original Trip Itinerary and Invoice with dates of travel and total trip cost**
- ☐ **Proof of Trip Payment. We accept credit card and/or bank statements and/or cancelled checks showing the front and back.**

Beneficiary information: _____

_____

CONSENT TO RECEIVE ALL COMMUNICATIONS ELECTRONICALLY

Please be advised, our preferred method of communication with you is electronically by email. Use of email helps us provide better and faster service. Please provide your consent to this in the area below. We will keep this on file with your claim.

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EXPRESSED CONSENT TO RECEIVE ALL COMMUNICATIONS ELECTRONICALLY:

I AGREE TO RECEIVE ALL MAILINGS AND COMMUNICATIONS ELECTRONICALLY.

I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS OF THE ELECTRONIC DELIVERY*

I ACCEPT ____ (please write in YES OR NO)

Please confirm the preferred Email address in clear print below:

ENTER Email Here: _____ **Address**

****

*CLICK THE TERMS AND CONDITIONS ABOVE TO REVIEW ONLINE,
OR DOWLOAD A COPY BY TYPING THE BELOW URL INTO YOUR INTERNET BROWSER:

http://policydocuments.tpaproducts.com/EDOD/consent.pdf

Authorization

AUTHORIZATION: In order to determine eligibility for claim benefits, claim payment amounts, and identification and prevention of potential fraudulent activity:

1. I authorize any physician; hospital or other medical or medically related facility or provider; insurance company; insurance support organization or fraud information clearinghouse to release to: the insurance company(ies) underwriting the policy, its representatives or business associates assisting in the processing of the claim, any information regarding the medical history, symptoms, treatment, examination results or diagnosis or such other information needed to determine claim benefits for the deceased named below; and

2. I authorize the insurance company(ies) underwriting the policy, its representatives or business associates assisting in the processing of the claim, to disclose the claims information submitted to the insurance company(ies), its representatives or business associates assisting in the processing of the claim, to any insurance support organization or fraud information clearinghouse utilized by the insurance company(ies), or its representatives or business associates. A photocopy of this authorization shall be considered as effective and valid as the original. This authorization shall be considered valid for a period not to exceed one year from the date signed. I understand I have the right to receive a copy of this authorization and that I may revoke this authorization at any time for information not then obtained upon providing written notice of such revocation of the authorization to the insurance company(ies) underwriting the policy, its representatives or business associates assisting in the processing of the claim.

Signature of claimant: _____ **Date:** _____

ATTENDING PHYSICIAN'S STATEMENT

(this form is to be completed without expense to the Company)

Name of Patient _____ Date of Birth _____

Address _____
(No. & Street) (City) (State) (Zipcode)

1. NATURE OF LOSS (Describe Complications if any) _____

   _____

2. WAS THE LOSS THE RESULT OF AN ACCIDENT? ☐ Yes ☐ No

   IF YES, GIVE DATE AND NATURE OF ACCIDENT _____

3. DID THE ACCIDENTAL INJURY RESULT IN THE SEVERENCE, OR TOTAL AND PERMANENT LOSS OF USE OF THE PATIENT'S HAND, ARM, THUMB/INDEX FINGER, LEG, TOE, EYE, EAR, SPEECH OR HEARING? ☐ Yes ☐ No

   A. IF SEVERENCE, GIVE EXACT LOCATION AND MODE OF SEVERENCE _____

   _____

   B. IF LOSS OF USE, DESCRIBE LOSS INCLUDING CAUSE _____

   _____

   C. DO YOU BELIEVE VISION CAN BE RESTORED IN WHOLE OR IN PART BY TREATMENT OR SURGERY? ☐ Yes ☐ No
   IF SURGERY IS CONTEMPLATED, GIVE NATURE AND APPROXIMATE DATE: _____

4. IN YOUR OPINION, WAS ANY DISEASE, INFECTION, OR BODILY OR MENTAL INFIRMITY, AN UNDERLYING OR CONTRIBUTING CAUSE IN THE LOSS(ES) INDICATED ABOVE? ☐ Yes ☐ No

   IF YES, PLEASE EXPLAIN _____

5. IN YOUR OPINION, DID THE LOSS(ES) RESULT FROM ANY INTENTIONAL SELF-INFLICTED INJURY OR ATTEMPTED SELF-DESTRUCTION? ☐ Yes ☐ No

6. WAS THE PATIENT CONFINED TO A HOSPITAL AS A RESULT OF THE LOSS? ☐ Yes ☐ No

   IF YES, NAME AND ADDRESS OF HOSPITAL _____

PLEASE ATTACH COPIES OF YOUR OFFICE RECORDS IN CONNECTION WITH THIS ACCIDENTAL INJURY

PHYSICIANS NAME (Please print) _____ OFFICE TELEPHONE _____

ADDRESS _____

PHYSICIAN'S SIGNATURE _____ DEGREE _____ DATE _____

Insured or Authorized Representative: Sign this form and return with the claim form to:

Attn: Travel Insurance Claims, on behalf of AXIS Insurance Company
P.O. Box 26222, Tampa, FL 33623
Or
E-mail your information to: AXISTravClaims@cbpinsure.com
Toll Free Fax: 800-560-6340

Please keep a copy of this form for your records.

AUTHORIZATION FOR USES AND DISCLOSURES OF MEDICAL INFORMATION

To: AXIS Insurance Company ("Insurer")

I hereby give Insurer permission to obtain, use and/or disclose the below Insured's personal health information as follows:

- This authorization was prepared at the request of Insurer for the purpose of evaluating contestability and/or eligibility for benefits.

- The information that is the subject of this authorization and which will be used or disclosed as set forth below includes the release of **all medical records** (except psychotherapy notes), including, but not limited to, those containing medical history, diagnoses, symptoms, treatments, prescription drug information alcohol or drug or tobacco use or abuse or information regarding communicable or infectious conditions, such as AIDS.

- The following person(s) or group of persons employed or working for, or on behalf of Insurer may obtain, use or disclose the Insured's personal health information which is described above: Any physicians, medical practitioners, hospitals, clinics, medical or medically related facilities, paramedic facilities, treatment or recovery centers, governmental agencies, insurance support organizations, medical record retrieval services, pharmaceutical services, plan administrators, insurance companies, reinsurers, independent medical consultant or counsel and consumer reporting agencies such as the Medical Information Bureau.

- I understand that if the person or entity that gives or receives the above information is not a health care provider or health plan covered by federal privacy regulations, the information described above may be re-disclosed by such person or entity and will likely no longer be protected by the federal privacy regulations.

- I understand that I may revoke this authorization in writing at any time, except to the extent that action has been taken by the Insurer in reliance on this authorization, by sending a written revocation to the claims administrator

- I understand that I am not required to sign this authorization form and that Insurer will not condition the provision of payment of benefits on the signing of this authorization, except that Insurer may condition evaluating contestability or insurance coverage eligibility for benefits on provision of this authorization if the authorization sought is for insurance coverage contestability evaluation or insurance coverage eligibility relating to the Insured. This authorization will expire 24 months from the date this authorization is signed.

_____ _____
Insured's Name (Print) Insured's Date of Birth

_____ _____
Authorized Representative's Name (Print) Relationship to Insured

_____ _____
Signature of Insured or Authorized Representative Date

Important Notice

In General, and specifically Arkansas, Illinois, Louisiana, Rhode Island and West Virginia: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Alabama: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines and confinement in prison, or any combination thereof.

California: For your protection California law requires the following to appear on this form. Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

the District of Columbia: *WARNING:* It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

Kentucky: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Maine, Tennessee and Washington: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Maryland: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

New Hampshire: Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

New Jersey: Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

New Mexico: ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

New York: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

Ohio: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

Oklahoma: WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

Oregon: Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance may be guilty of a crime and may be subject to fines and confinement in prison.

Pennsylvania: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Texas: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Virginia: Any person who with the intent to defraud or knowing that he is facilitating a fraud against an insurer submits an application or files a false or deceptive statement may have violated state law.